SP event log reports "Chassis power is degraded: Power Supply Status Critical"

https://kb.netapp.com/Advice_and_Troubleshooting/Data_Storage_Systems/FAS_Systems/SP_event_l...
Updated: Tue, 14 Jul 2020 10:31:02 GMT

Applies to

- ONTAP 9
- Service Processor (SP)

Issue

There is "Chassis power is degraded: Power Supply Status Critical" message in the event log.

Example:

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3/24/2020 11:17:00 node1 EMERGENCY
3/24/2020 11:16:37 node1 ERROR
3/24/2020 11:16:37 node1 ALERT
3/24/2020 11:13:00 node1 EMERGENCY
3/24/2020 11:12:47 node1 ERROR
callhome.chassis.ps.degraded: Call home for CHASSIS POWER SUPPLY DEGRADED: PS 1