



Why is it required to wait 7 days to purge SaaS user without a way to cancel the request?



https://kb.netapp.com/Advice_and_Troubleshooting/Cloud_Services/SaaS_Backup/Why_is_it_required...

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Applies to

- SaaS Backup
- Microsoft Office 365

Answer

- It's a failsafe mechanism for customer's protection.
- Contact Technical Support to reverse the decision within 7 days.

Additional Information

["Purging a user, site collection, or Office 365 group"](#)