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## How can I get help with Active IQ Config Advisor?



[https://kb.netapp.com/Advice\\_and\\_Troubleshooting/Miscellaneous/How\\_can\\_I\\_get\\_help\\_with\\_Active\\_I...](https://kb.netapp.com/Advice_and_Troubleshooting/Miscellaneous/How_can_I_get_help_with_Active_I...)

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### Applies to

Active IQ Config Advisor (AIQCA)

### Answer

In order to get help and support on issues related to Active IQ Config Advisor

- If you can log in the tool itself:
  1. Open the Config Advisor Tool application
  2. click **Help**
  3. click **Open Support Ticket**

- If you cannot log in the tool:

[Click here](#) to open a request for help ticket

- [How to report OneCollect or Config Advisor issues](#)

## Additional Info

Search for 'How to get Support' [here](#)