



OTV 10.x Storage Discovery job Reports TimedOut

https://kb.netapp.com/data-mgmt/OTV/VSC_Kbs/OTV_10.x_Storage_Discovery_job_Reports_TimedOut

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Applies to

- NetApp ONTAP Tools for VMware vSphere (OTV) 10.x

Issue

Symptoms:

Customers may observe the following behavior during storage discovery operations:

- OTV 10.x fails host and aggregate discovery operations.
- Discovery jobs report **TimedOut** status in the OTV user interface.

- Backend storage systems remain healthy.
- All discovery sub-tasks such as aggregates, hosts, volumes, and related objects complete successfully.
- The OTV appliance is configured with a timezone other than UTC (for example UTC+8, UTC+5:30, UTC-5).

Log Signature:

The following messages may be observed in the OTV backend logs:

```
Changing job status to TimedOut
```

```
JobId:<job-id>
```

```
Error: Job is timed out
```

```
DiscoveryJobFailedCallBack
```

```
Discovery could not be completed, please trigger the discovery again.
```

Important :

Although the parent discovery job is marked as **TimedOut**, the underlying discovery operations complete successfully. The timeout status is the result of an incorrect timeout calculation and does not indicate a storage backend, ONTAP, network, or discovery task failure.