



Node Panic After Flash Cache NVMe Offline Alert

https://kb.netapp.com/on-prem/ontap/OHW/OHW-KBs/Node_Panic_After_Flash_Cache_NVMe_Offline...

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Applies to

- AFF and FAS systems
- ONTAP 9
- FlashCache NVMe module X3311A

Issue

A node panic was observed on a FAS8300 system after a Flash Cache NVMe module went offline. The following log entries and symptoms were reported:

- AutoSupport/EMS alert:
`FLNVME: HAGroupNotification from NELENASND01 (FlashCacheNVMeOffline) ALERT`

- **sysconfig -a output:**

```
slot 1: Flash Cache NVMe
Serial Number:      XXXXXXXX200281
    Part Number:    119-00329
    Hardware Revision: A0
    Firmware Version: NA03
    Model Name:     X3311A
    Capacity:       1024 GB
    State:          failed
```

- **Node panic message:**

```
PANIC: prod/common/wafl/cleaner/wabe/wabe_bkt.c:8957: Assertion failure in
SK process mpcleaner_thread1 on release 9.18.1P5(C)
```

- **After reboot, the Flash Cache NVMe module recovered and returned to an “ok” state.**