



SMCLI interactive mode banner not displayed on E-Series SANtricity

https://kb.netapp.com/on-prem/E-Series/Management-Apps-KBs/SMCLI_interactive_mode_banner_not...

Updated: Tue, 15 Sep 2026 22:34:38 GMT

Applies to

- NetApp E-Series
- SMCLI (SANtricity Command Line Interface)

Issue

- SMCLI interactive mode does not display the initial response message: `Entering interactive mode. Please type desired command.`
- This issue occurred twice during normal operations.
- Customer is unable to confirm from logs if the banner message reached the client.
- `web-server-trace-log-A` or `web-server-trace-log-B` shows normal response `status 200` within three minutes, but banner not visible on client.

- No recent changes or maintenance.