



False Positive CHASSIS OVER TEMPERATURE reported in C250 pair

https://kb.netapp.com/on-prem/ontap/OHW/OHW-KBs/False_Positive_CHASSIS_OVER_TEMPERATU...

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Applies to

- ONTAP 9
- AFF C250

Issue

- One node in HA Pair reports "HA Group Notification (CHASSIS OVER TEMPERATURE) ERROR"

```
Sat Jun 27 04:03:00 -0400 [Node-1: monitor:
monitor.globalStatus.critical:EMERGENCY]: Chassis temperature is too high..
Sat Jun 27 04:03:03 -0400 [Node-1: env_mgr: callhome.chassis.hitemp:error]:
Call home for CHASSIS OVER TEMPERATURE
```

- Via SP-LATEST-SYSTEM-EVENT-LOG :

```
43 | 04/02/2025 | 03:57:19 | Temperature #0x62 | Lower Non-critical going low
44 | 04/02/2025 | 03:57:20 | Temperature #0x62 | Lower Critical going low
```