



CIFS Authentication fails via FQDN on some clients

https://kb.netapp.com/on-prem/ontap/da/NAS/NAS-KBs/CIFS_Authentication_fails_via_FQDN_on_som...

Updated: Mon, 11 May 2026 09:11:46 GMT

Applies to

- ONTAP 9
- CIFS

Issue

- Some client are unable to connect to CIFS shares using the FQDN, while others connect successfully
- Connection via IP address works
- WireShark analysis and logs show Kerberos errors such as:

`KRB5KRB_AP_ERR_MODIFIED`

- CIFS server configuration only lists RC4 and DES encryption types for Kerberos