



E-Series report Loss of host-side connection redundancy for VMware host using iSCSI

https://kb.netapp.com/on-prem/E-Series/SANtricity-OS-KBs/E-Series_report_Loss_of_host-side_conne...

Updated: Sat, 04 Apr 2026 18:47:13 GMT

Applies to

- E-Series
- VMware host
- iSCSI

Issue

- E-Series report `Loss of host-side connection redundancy` for VMware host using iSCSI protocol:

`"ALB_HOST_REDUNDANCY_LOST"` alerts (Recovery Failure Type Code: 475)

- Alert reported for one controller.
- iSCSI session shows no connection to the controller.

```
Initiator iSCSI name:  iqn.1998-01.com.vmware:pdc-hjn-esxi03:379066176:64
Sessions/Connections to Controller A:
    <IP> ->  <IP>
Sessions/Connections to Controller B:
    <No IP shown>
```

- Verified below:
 - ["Loss of host-side connection redundancy" in E-Series for iSCSI protocol](#)
 - [How to troubleshoot Host Redundancy Lost Alerts](#)
 - [E-Series multipathing resolution guide](#)
 - [How to troubleshoot E-Series multipathing issues on VMware](#)