



## Unable to monitor a cluster after restarting AIQUM due to DNS NXDOMAIN

[https://kb.netapp.com/data-mgmt/AIQUM/AIQUM\\_Kbs/Unable\\_to\\_monitor\\_a\\_cluster\\_after\\_restarting\\_...](https://kb.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Unable_to_monitor_a_cluster_after_restarting_...)

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### Applies to

- Active IQ Unified Manager (AIQUM) 9.14 or later
- ONTAP 9.14.1 or later
- The cluster was originally added to AIQUM 9.14 or later while the cluster was running ONTAP 9.13.1 or earlier

### Issue

When restarting AIQUM, EMS log in the cluster shows error:

```
[Cluster-01: mgwd: mhost.ca.connect.failure:error]: Cluster agent connection of the client: UnifiedManager_<AIQUM_UUID> is not healthy. Attempting to
```

```
reconnect. Error: AMQP transport failed for connection
"UnifiedManager_<AIQUM_UUID>". Reason: Error during websocket handshake: DNS
NXDOMAIN.
```