



Operation state is completed in AIQUM GUI but no performance is showing on graphs

https://kb.netapp.com/data-mgmt/AIQUM/AIQUM_Kbs/Operation_state_is_completed_in_AIQUM_GUI...

Updated: Sat, 04 Apr 2026 20:52:31 GMT

Applies to

- ActiveIQ Unified Manager (AIQUM) 9.x

Issue

- No historical performance data is showing on the AIQUM graphs for clusters
- Cluster polling seems to be successful and shows "Operation State: Completed" on AIQUM's "Cluster Setup" page
- `Server.log` is showing the following error:

```
2026-01-21 14:20:05,842 ERROR
```

```
[org.springframework.boot.web.servlet.support.ErrorPageFilter] (default
task-190) Forwarding to error page from request [/server/datasource/
datasources/updateActiveState/2] due to exception [JTA transaction unexpectedly
rolled back (maybe due to a timeout); nested exception is
javax.transaction.RollbackException: ARJUNA016053: Could not commit
transaction.]: org.springframework.transaction.UnexpectedRollbackException: JTA
transaction unexpectedly rolled back (maybe due to a timeout); nested exception
is javax.transaction.RollbackException: ARJUNA016053: Could not commit
transaction.
```

```
[...]
```

```
Caused by: java.sql.SQLException: (conn=3092) You have an error in
your SQL syntax; check the manual that corresponds to your MySQL server version
for the right syntax to use near 'manual=1, model='NetApp OCI Essentials',
mutualtlsstatus='NOT_MAPPED', name='10.' at line 1
```