



What do Public Bug report Status and Severity levels mean?

https://kb.netapp.com/nss/Support_Site/What_do_Public_Bug_report_Status_and_Severity_levels_mean

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Applies to

- [Bugs Online \(BOL\)](#)

Answer

Status

Status	Description
New	The issue has been reported and is awaiting review.

In Progress	The issue is under investigation. This includes analysis, reproduction attempts, and
Fixed	The issue has been resolved and the fix is complete. Follow the report for the so
Duplicate	The issue has already been reported and is tracked under another bug. Refer to t
Rejected	The issue has been closed without a fix. This may be due to it being non-reprodu

Severity

Severity	Description
P1: Critical	A critical issue that affects essential system functionality or critical data, with no a system failure to deliver data, or completely non-functional hardware. Immediate
P2: Major	A major issue that significantly impacts system usability. A workaround exists but frequent crashes, hangs, or other service-disrupting events.
P3: Minor	A moderate issue affecting non-critical features or data. An easy workaround is a performance problems, or broken commands, but the system remains usable.
P4: Trivial	A minor inconvenience that does not affect system functionality or data. No worka These are often cosmetic issues.
P5: Enhancement	A request for new functionality, feature improvement, or usability enhancement. T the product's user experience, or capabilities based on customer feedback or evc

Additional Information

- [NetApp Bugs Online Tool Resolution Guide](#)