



## Element Software upgrade error because of excessive accumulation of results from asynchronous API calls



[https://kb.netapp.com/Advice\\_and\\_Troubleshooting/Data\\_Storage\\_Software/Element\\_Software/Element...](https://kb.netapp.com/Advice_and_Troubleshooting/Data_Storage_Software/Element_Software/Element_Software_upgrade_error_because_of_excessive_accumulation_of_results_from_asynchronous_API_calls)

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### Applies to

- NetApp Element software
- NetApp SolidFire SF-series
- NetApp HCI storage clusters
- NetApp HCC

### Issue

- ActiveIQ alerts show the Cluster Master failover is unable to complete and it keeps moving around.

- Using HealthTools version 2018.12.01.103 or later, executing health checks using the `sfupgradecheck -u *cluster_admin* -p *password* MVIP` command before running upgrade, provides the following warning:

**Severity:** WARNING

**Test Description:** Verify that the cluster configuration database does not have an excessive accumulation of results from asynchronous API calls

**Remedy:** Run `sfclearasyncreresults` to reduce the accumulation by purging older results

**Number of Results:** 25000

- Using HealthTools version 2018.12.01.103 or later, executing Element cluster upgrade using the `sfinstall` command halts with the following message:

**Upgrade error:** The cluster configuration database has an excessive accumulation of results from asynchronous API calls. Refer to [Element Software upgrade error because of excessive accumulation of results from asynchronous API calls](#) for the workaround to resolve the issue before proceeding with the upgrade.