



## Partially or none connected status seen for igroups in system manager due to scanners not running in CLI

[https://kb.netapp.com/on-prem/ontap/da/SAN/SAN-KBs/Partially\\_or\\_none\\_connected\\_status\\_seen\\_for...](https://kb.netapp.com/on-prem/ontap/da/SAN/SAN-KBs/Partially_or_none_connected_status_seen_for...)

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### Applies to

- ONTAP 9
- System Manager
- ISCSI

### Issue

- System manager reports `partially` or `none` `connected` for few IQNs under storage initiator groups tab

ONTAP System Manager

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SAN Initiator Groups

### SAN Initiator Groups

**ig\_none\_connected**

Both nodes of the HA pair, "sti70-vsim-ucs164q, sti70-vsim-ucs164r", have no logged-in initiators.

Note: The data updates approximately every 15 minutes.

Name	Status	Message	Storage VM	Type	Protocol
ig_full					
ig_none_connected	None Connected		svm_ISCSI	Windows	Mixed (iSCSI & FC)
ig_no_initiators_added	No Initiators Added		svm_ISCSI	Windows	Mixed (iSCSI & FC)
ig_no_luns_mapped	No LUNs Mapped		svm_ISCSI	Windows	Mixed (iSCSI & FC)
ig_partial	Partially Connected		svm_partial_I...	Windows	Mixed (iSCSI & FC)

- In CLI all the IQNs shows `logged in` for igroup
- Hosts see correct number of paths and no issues observed

Runtime Name	Status	Target	LUN	Preferred
vmhba6:0	Active (I/O)	iqn.1992-08.com.netapp:5001111111111111	71	
vmhba6:0	Active (I/O)	iqn.1992-08.com.netapp:5001111111111111	71	
vmhba6:0	Active	iqn.1992-08.com.netapp:5001111111111111	71	
vmhba6:0	Active	iqn.1992-08.com.netapp:5001111111111111	71	